Six Sigma for Green Belts and Champions: Foundations, DMAIC, Tools, Cases, and Certification

By Gitlow, Howard S.; Levine, David M.


Howard S. Gitlow David M. Levine Financial Times Prentice Hall Left Flap $44.95 U.S. $64.95 Canada Thousands of companies have discovered the value of Six Sigma in streamlining operations, cutting costs, improving quality, and increasing profitability. Now, there’s a comprehensive guide to Six Sigma for the people who need it most: the "green belts" who manage Six Sigma, and the "champions" who drive it at the executive level. Two world-renowned experts, Howard S. Gitlow and David M. Levine, present a complete executive framework for understanding quality and implementing Six Sigma. They offer profound insight into both the business case and the challenges. Next, they systematically walk you through the five-step DMAIC implementation process, with detailed examples and real-world case studies. Drawing on their unsurpassed expertise, they present solutions for the most significant obstacles in Six Sigma implementation: How do you sustain your initiative? How can you tell if it’s working? If not, how do you get it back on track? From manufacturing to...

Reviews

This book may be really worth a read through, and far better than other. It was actually written extremely completely and valuable. I am just very easily will get a satisfaction of looking at a published ebook.

-- Lillie Toy

It is easy in read through easier to fully grasp. It had been written very completely and useful. I am pleased to let you know that here is the greatest book we have read during my personal life and could be he very best book for possibly.

-- Miss Marge Jerde
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Each case study provides a detailed examination of all the steps involved in using the DMAIC Six Sigma approach. One case is from a service industry, and the other relates to manufacturing. Includes information on Champion and Green Belt certification exams, along with sample test questions. Read more.

I understand need to have simplistic example, but this one only serves to discourage students from embracing these techniques which are broken down in excruciating detail. Some other examples that are real have data omitted because it's 'proprietary'...so reader is not allowed to see the data and can only see part of an example. Really?? This is a terrible introduction to a process that has embraced by many large corporations as a valuable tool.